

Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-11003
Phone 32978140 Fax. 2238488
E-mail: cgrfbyp@hotmai...
S E P Y C H N O D S S N D

C A No. Applied for
Complaint No. 157/2025

In the matter of:

Rahul Bali

.....Complainant

VERSUS

BSES Yamuna Power Limited

.....Respondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.R. Khan, Member (Technical)

Appearance:

1. Mr. Rahul Bali, Complainant
2. Mr. Akash Swami, Mr. R.S. Bisht & Mr. Akshat Aggarwal, on behalf of respondent.

ORDER

Date of Hearing: 14th August, 2025

Date of Order: 25th August, 2025

Order Pronounced By:- Mr. P.K. Singh, Chairman

1. The present complaint has been filed by Mr. Rahul Bali against BYPL, Mayur Vihar Phase I & II.
2. The brief facts of the complaint are that the complainant applied for name change against CA no. 101106145 vide request no. OOMVR0601258924 installed at premises no. 1/3, FF, Khichripur, D-91, Near DSIDC work Centre, Kalyan, Delhi-110091.

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Secretary
CGRF (BYPL)

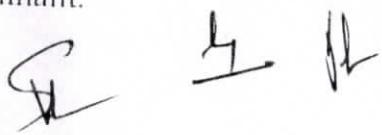
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It is also his case that his application for name change was rejected by OP on ground of requirement of proper back chain. She further stated that the connection against which he has applied for name change is in the name of Ganesh who is not alive at present and also not the actual owner of the property. The actual absolute owner of the property is Sh. Har Parsad who is elder brother of Lt. Sh. Ganesh. Sh. Har Parsad has now given NOC and affidavit in favour of Mr. Rahul Bali (the complainant) who is also son of Sh. Har Prasad.

3. The respondent in its reply submitted that the complainant is seeking name change of the existing connection having CA no. 101106145 which as on date stands in the name of Mr. Ganesh.

Reply further stated that the request for change of name is denied as the complainant has failed to demonstrate his locus qua the said CA No. against which name change is being sought. CA no. 101106145 in the name of Ganesh and there is no relevant title document, NOC being issued by the registered consumer namely Ganesh in favour of present complainant.

Reply also submitted that the complainant is relying upon one alleged possession slip which in the name of Mohan Singh being issued by DDA, one alleged GPA being executed by one Mohan Singh in favour of Sher Singh in which description of the property is being shown as 1/3, first floor, Khichripur, Delhi-110091 and one alleged NOC by Har Prasad in favour of Rahul Bali (the complainant). The entire set of alleged documents does not establish the chain from the registered consumer namely Ganesh to the present complainant.



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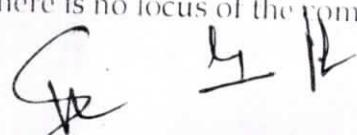
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4. The complainant in its rejoinder refuted the contentions of the respondent as averred in their reply and submitted that he along with his complaint has annexed Death Certificate of Sh. Ganesh who was his uncle and his father has given to NOC to Ganesh for grant of new electricity connection. Complainant further stated that he is the son of the actual owner (Sh. Har Prasad) of premises bearing no. 1/3, first floor, Khichri pur, Delhi-91. Sh. Har Prasad has given an affidavit and NOC in favour of his son, the complainant.
5. During the course of arguments, OP was directed to produce K.No. file of the connection whose name change has been requested by the complainant.
6. OP in their mail dated 13.08.2025 submitted that there is no record available.
7. Arguments of both the parties were heard at length.
8. From the narration of facts and material placed before us we find that the complainant applied for name change of the connection having CA no. 10106145 in the name of Sh. Ganesh. In his support the complainant filed DDA possession slip dated 05.1.1976 in name of Mohan Singh, GPA with no date mentioned in favour of Har Parsad. Har Parsad issuing Affidavit/Dues Undertaking to Sh. Ganesh for release of new electricity connection.
From perusal of GPA and Aadhar Card of Sh. Har Parsad, it is evident that father's name of Har Parsad is Budh Ram and the death certificate of Sh. Ganesh also shows name of father as Budh Ram. From the said deliberations it seems that the complainant's contentions can be relied upon.

OP failed to prove their stand that there is no locus of the complainant.

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9. Therefore, we are of considered opinion that the name change should be effected in favour of the complainant.

ORDER

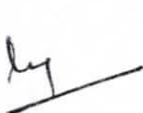
The complaint is allowed. OP is directed to effect the name change of the connection having CA no. 101106145 installed at premises no. 1/3, FF, Khichripur, Ddelhi-110091 in the name of the complainant i.e. Rahul Bali.

This Order shall be complied within 21 days of the receipt of the certified copy or from the date it is uploaded on the Website of the Forum; whichever is earlier.

The parties are hereby informed that instant order is appealable by the Consumer before the Ombudsman within 30 days of the receipt of the Order.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


25/8/25
(P.B. SINGH)
CHAIRMAN

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